



**BEECHWORTH
HEALTH SERVICE**

Memorandum

FROM	BHS
TO	Patients, Residents, Families/Carers and Staff
DATE	15 November 2021
SUBJECT	New visitor guidelines – BHS

With the easing of restrictions and increasing vaccination rates in the community, BHS has reviewed the current visitor guidelines in conjunction with the relevant Residential Aged Care guidelines.

Visitor guidelines are as follows:

- Bookings by appointment only through reception 03 5728 0200
- Appointments available 10.00 am – 3.00pm
- Any appointments outside these times will need to be negotiated with the Nurse Unit Manager. Please direct enquiries to reception.
- All visitors will be screened by the concierge at reception and will be provided with a disposable surgical mask to be used when visiting. Please follow hand hygiene and mask wearing requirements to enter the health service
- Numbers will be limited to 1-2 visitors per day
- Visits will occur in resident's/patient's rooms or outside
- Visitors should not visit if they are unwell or meet any of the excluded visitor criteria below:
 - o have symptoms of COVID-19
 - o have had a COVID-19 test because they have symptoms or have attended an exposure site and are waiting for the result
 - o are required to isolate or quarantine
 - o have had contact with a COVID positive person in the past 14 days
 - o have arrived into Australia from overseas within the past 14 days

Exemptions to the above are very limited and only granted in very special circumstances. Details on exemptions, including valid reasons, are outlined on www.coronavirus.vic.gov.au/travel-permit-exceptions-exemptions You can apply for an exemption at Service Victoria.

Beechworth Health Service strongly encourage double vaccination and visitors will need to meet the entry screening criteria.



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Reminder to the community, to continue to follow COVID safe practices and if you are showing any signs or symptoms of COVID-19, please get tested and isolate until you receive your results.

We will continue to update our visiting guidance based on the latest advice for Department of Health and the AWH PHU and will advise our community of any changes.

Thank you for your support in this important matter.

Kind Regards

Lisa Allen
Acting CEO