

Fact sheet: Visiting February 26, 2021

Information for patients, aged care residents & friends

BHS is working to balance visitor access and maintain a COVID safe hospital and care facility.

This balance is continually reviewed with consideration for:

- Current Dept Health Services direction
- The local COVID context
- Our available resources

Visitors must meet screening requirements to enter

In order to support visiting preferences between 10am – 3pm, we encourage all visits to be pre-booked, non-booked visits are subject to a risk assessment on arrival

Density limits apply, visits are conducted in patient resident rooms or in our outdoor areas

Visiting is subject to COVID Safe guidelines & may change with short notice

Do not visit if you:

Have COVID-19 or have been in contact with someone with COVID-19 within the last 14 days

Have been tested for coronavirus (COVID-19) and have not yet received your result

Are currently required to isolate or quarantine

Have visited listed exposure sites

Have returned to Australia in the past 14 days

Have worked /volunteered in or been released from hotel quarantine in past 14 days

Are unwell or have even the mildest symptoms of COVID-19

- temperature at/above 37.5c
- loss or change in sense of smell/taste
- chills or sweats, cough, sore throat, and/or shortness of breath.
- Symptoms of consistent fever even if temperature is below 37.5 (e.g. consistent night sweats/chills)

STEP 1: BOOK VISITING APPOINTMENT

- **Pre-book your visit at least one day in advance** call main reception on 03 5728 0200 Mon-Fri 8:30am to 5pm

STEP 2: COMPLETE ENTRY SCREENING

- Enter via Entrance 1: Main reception during business hours
- After hours enter via Entrance 2: Acute Services
- Undertake screening & comply with infection control measures
- Sign in & attest that you meet visiting requirements

STEP 3: COVID-SAFE VISIT – VISITORS MUST

- Wear a properly fitted facemask provided by BHS and, if directed by staff, other personal protective equipment
- Only visit the patient/resident you have booked to visit
- Enter & leave the facility directly without spending time in communal areas
- Maintain 1.5m physical distancing for entirety of your visit
- Practice cough etiquette / respiratory hygiene
- Use hand sanitiser when entering /leaving resident room and the facility
- Sign out using visitor log when you leave

Please discuss any exemptions with the Unit Manager

