Visiting patients & aged care residents at Beechworth Health Service

Information for patients, residents & friends
September 15th - 30th September 2020

STEP 1: BOOK A CARE & SUPPORT RELATED VISITING APPOINTMENT

- All visits must be booked at least one day in advance
- Call BHS main reception on 03 5728 0200 during business hours (Mon - Fri 8:30am to 5pm)
- You must advise reception if you have travelled to a place where there is known community transmission of COVID- 19 in the past 14 days so that a risk assessment can be completed

STEP 2: COMPLETE ENTRY SCREENING

- Enter via Entrance 1: Main reception during business hours
- After hours enter via Entrance 2: Acute Services
- Undertake screening & comply with infection control measures
- Provide evidence of current 2020 influenza vaccination (recommended)
- Sign visitor log

STEP 3: COVID-SAFE CARE & SUPPORT VISIT

- Visits are between **10am and 3pm** (unless there is an allowable exemption)
- A resident / patient may have up to one visit per day (unless there is an allowable exemption)
  - ✓ From no more than one person in total each day
  - ✓ Total duration of a visit must not exceed one hour
- Wear facemask provided by BHS - available at entry points
- Sign in to the aged care unit using the visitor log in unit foyer
- Only visit the patient / resident you have booked to visit
- Stay in the patient / resident room only
- Children aged 16 years or less must be permitted only by exception
- Maintain physical distancing -i.e. separation of 1.5 metres
- Practice cough etiquette / respiratory hygiene
- Use provided hand sanitiser when entering and leaving resident room and the facility
- No large group visits or gatherings– this includes outdoor visits on our site

The COVID-19 environment can change – we recommend you call ahead of your visit to check current guidelines.

BEECHWORTH
HEALTH SERVICE