

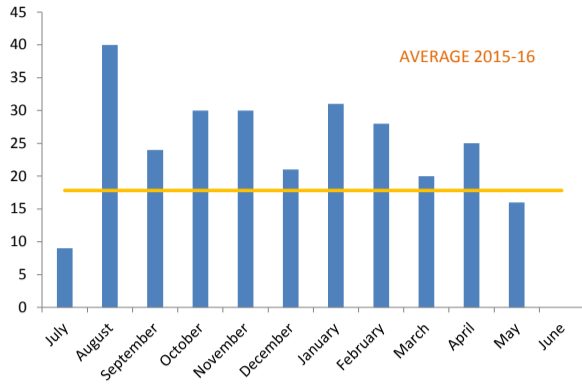


Key Performance Indicator Dashboard

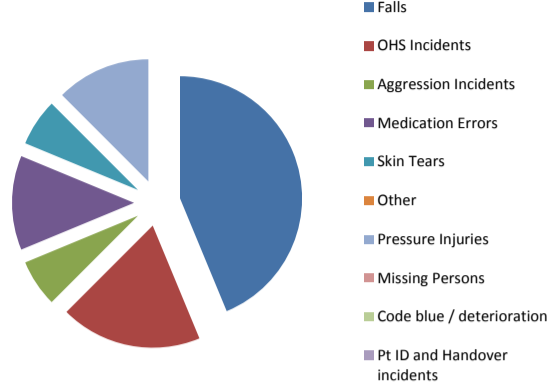
ACACIA UNIT

May 2017

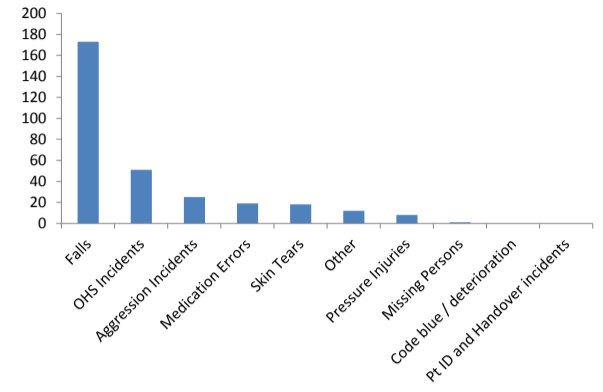
INCIDENT NUMBERS YEAR TO DATE



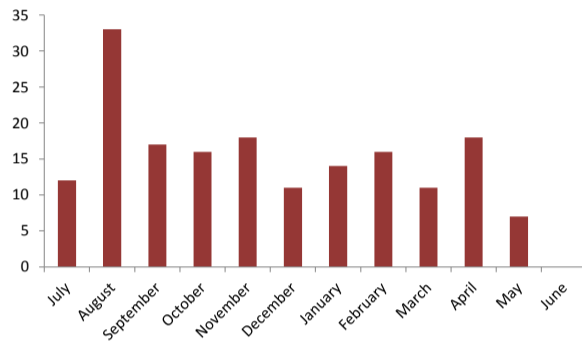
INCIDENT PROFILE 2016-17



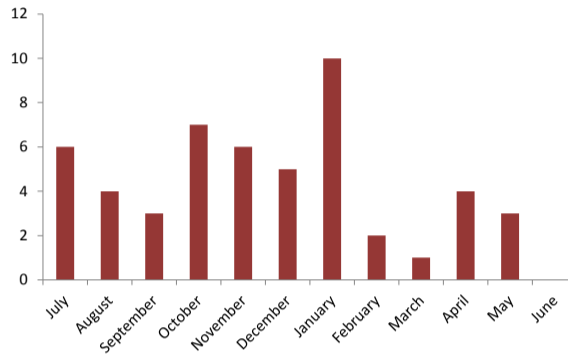
INCIDENT PROFILE YEAR TO DATE



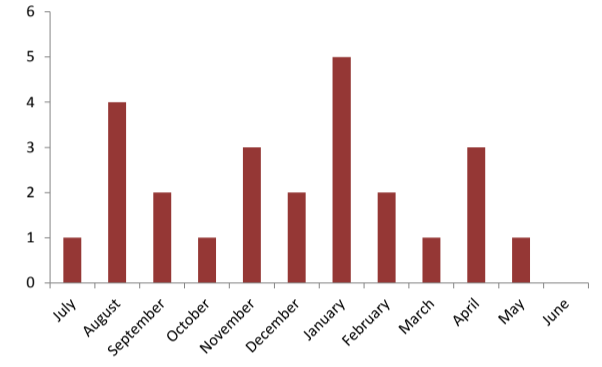
Falls



OHS Incidents



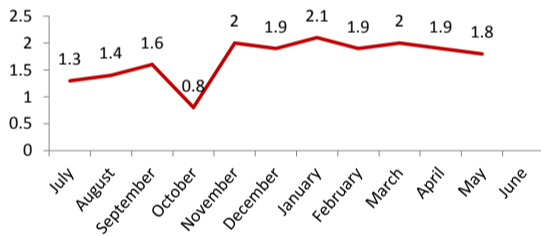
Aggression Incidents



Call Bell Wait times

LONGEST	45.5	MINS
AVERAGE	1.8	MINS
MAX REPEATS	22	

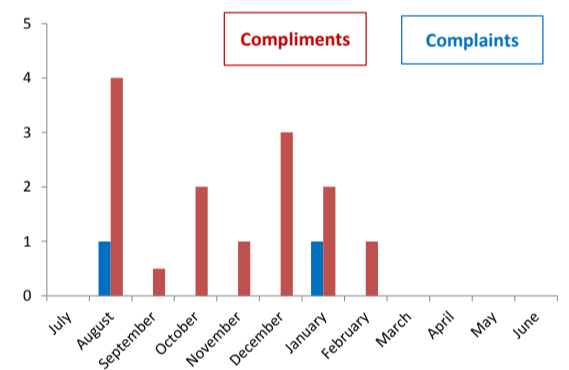
Average Wait Time (Mins)



BHS Quality Projects Registered for May

1. Specialist Geriatrician for BHS
2. Electronic tablets for the DNS now in use
3. Consumers suggest modifications to ensuites before building works commence

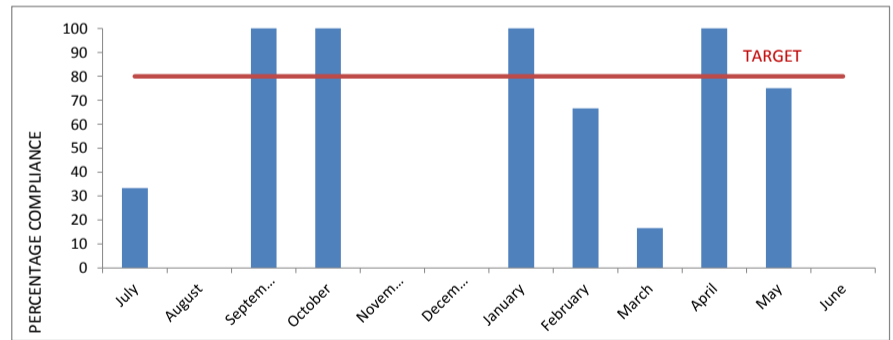
Compliments & Complaints



AUDIT SYSTEM

Audit No.	Audit Name	YTD Results	YTD Completed Audits
1	Medical File	86	1
2	Medication Management	92	2
4	Pain Management	75	3
5	Palliative Care	84	3
6	Nutrition/Hydration	100	1
7	Skin and Wound Care	95	3
9	Continence Management	85	1
10	Behaviour Management	100	1
11	Mobility, Dexterity, Rehab	100	2
12	Oral & Dental & Sensory Needs		
14	Sleep Management	100	1
15	Promoting Independence & Wellbeing	94.5	2
17	Privacy, Dignity & Environment	97	2
18	Leisure Interests & Activities	100	1
19	Volunteer Evaluation (Volunteer co-ord to complete)		
22	Fire, Security and Other Emergencies Audit	89.5	2
21	Emergency Preparedness	100	3
28	Progress Note Documentation	86	1
95	No Lift (completed biannually - No Lift Co-ord)	100	2

AUDIT COMPLIANCE



Occupational Assaults

